

Youth Employment Programming

Presentation for: SDAG

April 24, 2017

Program Delivery Support Branch

Employment and Training Division
Ministry of Advanced Education and Skills Development

Current Youth Job Connection Stats

- Since launching on October 1, 2015, over 23,440 have entered into the program (as of March 31, 2017)
- There have been over 9,908 client job placements since launch
- As of March 31, 2017, over 7,115 youth have successfully completed the program since its inception
- Our data indicates that the program is reaching youth with multiple/complex barriers as intended
- Program completions are continuing to rise as more clients begin to complete all components of the program

All figures taken from the March 31, 2017 YJC Intake and Program Activity Reports

Current Youth Job Connection Stats, con't

- Of the over 23,440 clients, 18% are youth with disabilities, eight percent are Indigenous youth, and three percent are recent immigrants to Canada
- Data indicates that the program is reaching youth with multiple/complex barriers as intended:
- Source of income (93% total):
 - 50% No source of income
 - 30% Ontario Works (OW)
 - 6% Ontario Disability Support Program (ODSP)
 - 5% Dependent of an individual receiving OW/ODSP
 - 2% Crown Ward
- 83% of clients have an education level of grade 12 or lower, and
- 62% have no work experience or have not worked in the last six months

All figures taken from the March 31, 2017 YJC Intake Reports

Service Delivery Advisory Group (SDAG)

- In October 2016, SDAG provided the Ministry with the following feedback related to the Youth Job Connection program:
 - Allow youth to access supports prior to placement and in the pre-employment phase
 - Change performance measures to include capturing and counting of outcomes that occur for youth that do not complete the mandatory service components
 - Ensure that a placement without incentive is not considered an “incomplete” for performance measurement purposes
 - Review program data related to client service exits and completions and determine whether changes should be made
- In addition to the recent changes, the Ministry is currently exploring a broad spectrum of feedback from stakeholders to improve the experience of clients, employers and service providers

SDAG Implemented Recommendations

- 1. Data Entry Errors** – The Ministry followed up with targeted service providers to review or correct a small number of data entry errors to ensure these cases counted towards the service provider's service quality standard for the 2016/17 fiscal year
- 2. Individual Employment and Training Supports** – Effective, April 1, 2017, provision change of Job Placement Supports beyond the job placement component of the program. Service providers are now able to disperse Job Placement Supports to clients immediately after registration. Communication of change to staff and the service provider network occurred during the week of April 3, 2017

Youth Job Link (YJL)

- YJL, the second new program in MAESD's suite of youth-focused services, helps youth, including students, between the ages of 15 to 29 who face fewer barriers to employment benefit from some extra help to plan their careers and transition to the labour market.
- YJL services include:
 - Career exploration services to support career decision-making and provide job search assistance
 - Career management services to improve their readiness for the labour market and
 - Job search, job readiness and job matching assistance to connect them with employment opportunities, including summer jobs
- Launched on April 1, 2016, all Employment Ontario Employment Service providers, at over 320 locations across the province, are delivering this program

Youth Job Link (YJL) Stats

- As of the end of March 31, 2017, YJL resource and information sessions or workshop activities have been accessed over 51,102 so far (non-unique number)
- As of the end of March 31, 2017, YJL has helped provide job-matching services to approximately 6,079 participants
- As of the end of March 31, 2017, YJL has seen 3,839 participants exit the program