

Particulars of Notice of Contravention and Review Decision

S. 49 (1) Private Career Colleges Act, 2005 ("Act")

December 12, 2013

These particulars are posted following the issuance of an administrative penalty for which a review was requested. Penalties may be reviewed upon request within 15 days of receipt of a Notice of Contravention. The review decision is made considering not only the information originally available at the time the Notice of Contravention was issued, but also any new information not previously available that may have been supplied in support of the request for a review. On review, an administrative penalty may be upheld, rescinded or reduced. A review decision is final.

Original service date: November 23, 2012

Global Knowledge Network (Canada), Inc. known as Global Knowledge

2 Bloor Street West, Suite 1200

Toronto, ON, M4W 3E2

Description:	Original Amount:	Review Decision:
Act, s. 11 – Restrictions on advertising and soliciting	\$2,000 per day	Penalty of \$2,000 per day is rescinded.
On July 31, 2012 and September 27, 2012 a Designate of the Superintendent ("Designate") reviewed a website belonging to the School, found it to be advertising a program titled CCNAX Boot Camp v1.1 ("CCNAX").		The balance of the evidence does not support that Global Knowledge was advertising an unapproved vocational program.
According to the School's website its CCNAX		Original penalty: \$4,000 Penalty following review: \$0

Description:	Original Amount:	Review Decision:
<p>program is designed to prepare students to challenge Cisco's CCNA exam. It was described as being delivered over the course of 70 hours, at a cost of \$3,595.</p> <p>Therefore, the Superintendent found that the School advertised an unapproved vocational program in contravention of section 11(2) of the Act.</p>		
<p>Act, s. 7 – Prohibition against operating a private career college</p> <p>Inquiries which were made in 2012 into the School's operations revealed that the School:</p> <ul style="list-style-type: none"> • Advertised a vocational CCNAX program which was 70 hours in duration and cost \$3,595 on its website; • Provided prospective students with the opportunity to enrol in its CCNAX program through its website; <p>Therefore the Superintendent found that the School that the School operated an unregistered private career college contrary to section 7 of the Act.</p>	<p>\$1,000 per day</p>	<p>Penalty of \$1,000 per day is rescinded.</p> <p>The balance of the evidence indicates that Global Knowledge was not operating or holding itself out as a private career college.</p> <p>Evidence indicates that the programs offered by Global Knowledge were 100% third-party funded.</p> <p>Original penalty: \$2,000 Penalty following review: \$0</p>
<p>Act, s. 8 (1) – Prohibition against providing vocational programs</p> <p>On August 1, 2012 and August 28, 2012, Designates attended the School's campus at 1000 - 401 Bay St., to make inquiries and conduct examinations. As a result of these visits, Designates obtained electronic records pertaining to the School's 70 hour CCNAX program as well as files pertaining to students</p>	<p>\$1,000 per day</p>	<p>Penalty of \$1,000 per day is rescinded.</p> <p>The balance of the evidence does not support that Global Knowledge was offering or providing an unapproved vocational program.</p> <p>Evidence indicates that the School's CNNAX program was exempt from requirements of the</p>

Description:	Original Amount:	Review Decision:
<p>who were enrolled in that program.</p> <p>These files included invoices which indicated that these students commenced the CCNAX program between August 15, 2011 and July 30, 2012.</p> <p>Therefore, the Superintendent found that the School was providing an unapproved vocational program contrary to section 8 of the Act.</p>		<p><i>Private Career Colleges Act, 2005</i> as it only accepted third-party funded students.</p> <p>Original penalty: \$2,000 Penalty following review: \$0</p>
<p>Act, s. 9 – Prohibition against charging fee</p> <p>On August 1, 2012 and August 28, 2012, Designates attended the School's campus at 1000 - 401 Bay St., to make inquiries and conduct examinations. As a result of these visits, Designates obtained electronic records pertaining to the School's 70 hour CCNAX program as well as receipts which were issued to these students.</p> <p>Therefore, the Superintendent found that the School was charging fees for an unapproved vocational program contrary to section 9 of the Act.</p>	<p>\$1,000 per day</p>	<p>Penalty of \$1,000 per day is rescinded.</p> <p>The balance of the evidence does not support that Global Knowledge was charging a fee to students for the provision of an unapproved vocational program. See above for further detail.</p> <p>Original penalty: \$2,000 Penalty following review: \$0</p>
<p>Total Original Penalties: \$10,000</p>	<p>Total Penalties Following Review: \$0</p>	