

## RESTRAINING ORDER

### Served by Fax 1-519-474-3677 and Courier

January 19, 2010

Barbara Mathison, Director  
Pet Beautiful (Toronto) Inc. and Pets Beautiful Inc.  
both operating as Pets Beautiful Grooming School  
509 Commissioners Rd. West  
London, ON  
N6J 1Y5

And

70 Doncaster Avenue,  
Thornhill, ON  
L3T 1L3

Attention: Barbara Mathison, Director

This is a **Restraining Order** issued under the authority of section 46 of the Private Career Colleges Act, 2005 (PCCA, 2005). As the Superintendent of Private Career Colleges, I HEREBY ORDER Pet Beautiful (Toronto) Inc. and Pets Beautiful Inc. both operating as Pets Beautiful Grooming School (Pets Beautiful) TO STOP OPERATING IN CONTRAVENTION OF THE PRIVATE CAREER COLLEGES ACT, 2005 (PCCA, 2005).

The detailed reasons supporting my order are set out in Schedule A, attached. In brief, Pets Beautiful is:

- advertising an unregistered private career college and advertising unapproved vocational programs, contrary to sections 11(1) and (2) of the PCCA, 2005, respectively,
- soliciting students to enrol in an unapproved vocational program, contrary to section 11(3) of that Act,
- operating as an unregistered private career college, contrary to section 7 of that Act and
- offering vocational programs that are not approved by the Superintendent of Private Career Colleges, contrary to section 8 of the PCCA, 2005.

Pets Beautiful must provide written confirmation signed by a person with authority to bind the school, together with all available supporting evidence, that the steps outlined below have been taken. This written confirmation must be delivered **immediately** by registered mail or courier to my attention and confirm that Pets Beautiful:

- has stopped advertising an unapproved Private Career College and unapproved vocational programs in Ontario.
- has stopped soliciting students to enrol in an unapproved Private Career College and unapproved vocational programs in Ontario.
- has stopped operating as a private career college;
- has stopped providing unapproved vocational programs;
- has provided the ministry with a list including the names and addresses of all current students;
- has provided refunds to students who were enrolled in unapproved vocational programs;
- is not holding, directly or indirectly, any monies owing to current, former, or prospective students of unapproved vocational programs;
- is holding student files to be available for the Superintendent's staff to review; and
- will not reopen as a private career college until such time, if any, as it has been registered.

### **Consequences of Failure to Comply with this Order**

Failure to comply with this order may result in any or all of the following actions by the Superintendent:

1. Application for a court order from the Superior Court of Justice to compel Pets Beautiful to comply;
2. The issuance of further Administrative Monetary Penalties.
3. Prosecution for the offence of failure to comply. Upon conviction by a court of that offence, a corporation is subject to a fine of up to \$100,000; an individual, including an officer or director of a corporation who concurs in the commission of the offence, is subject to a fine of up to \$25,000, a prison term of up to one year, or both.

### **Obtaining a Copy of the PCCA, 2005**

As noted above, the applicable legislation is the *Private Career Colleges Act, 2005* and the regulations made thereunder. The legislation and regulations are available at [www.e-laws.on.ca](http://www.e-laws.on.ca). If you are unable to access any relevant information on e-laws, you may contact our offices at (416) 314-0500 to request that a copy of the legislation and regulations be sent to you.

Sincerely,

ORIGINAL SIGNED BY

Allan Scott  
 Superintendent  
 Private Career Colleges

Attachments:            Schedule A – Detailed Reasons for Decision

## Schedule A – Detailed Reasons for Decision

### Background

On January 6, 2010 a written (letter) response to pre-screening was sent by the Ministry to Barb Mathison of Pets Beautiful advising that the Canine Professional Pet Styling program "...requires approval with the Superintendent of Private Career Colleges as it is intended to provide students with the skills and knowledge required to obtain employment in a recognized vocation."

### Legal and Operating Entities

Pets Beautiful Inc. was incorporated in Ontario on October 26, 1987. Pets Beautiful (Toronto) Inc. was incorporated in Ontario on October 7, 1997.

### Contravention of Subsection 11(1) of the PCCA, 2005 – Advertising Unregistered Private Career College.

On January 14, 2010 the Pets Beautiful website [www.petsbeautiful.ca/](http://www.petsbeautiful.ca/), was reviewed by Ministry staff who found it advertising a Professional Pet Styling Course at a cost of \$6,978.50 +GST/PST.which corresponds to National Occupational Classification (NOC) code 6483 - Pet Groomers and Animal Care Workers. Delivering programs ascribed to this NOC requires an institution to be registered and have the aforementioned program approved.

**CANADA'S #1 PET GROOMING SCHOOL!**

**Pets Beautiful**

**INTERNATIONAL COURSES AVAILABLE** APPLY NOW!

**» Shop Management, Marketing, and Continuing Education**

- Client Groomer relations
- Simple record keeping and business procedures.
- Grooming contests, seminars and certification availability.

**» Recognition Study**

- Recognition, breed standards, conformation, and grooming requirements of the following groups: Non-sporting, Terriers, Toys and some Sporting and Herding. Style, balance, scissoring and fault correcting.

**»» ADMINISTRATION GRADING AND PROGRESS REPORTS**

These are completed on a bi-weekly schedule. Students must pass the written exams as well as hands-on with a passing grade of 75% to receive a diploma from the school. Failing grades will be reported to you for consultation with your instructor for retesting. Upon completion of the course a school diploma will be awarded to each student. Achievement Awards are rewarded to any student receiving 90% or higher in both written and practical grades.

**» Suggested Reading:**

- "Encyclopedia of Dogs"
- "Notes from the Grooming Table", by Melissa Verplank, Certified Master Stylist

**»» FEE SCHEDULE**

| Professional Pet Styling Course   | Cost                 |
|-----------------------------------|----------------------|
| Registration Fee (non refundable) | \$500.00             |
| Tuition Fee (full course)         | \$5,500.00           |
| Text Book                         | \$43.50 + gst        |
| Kit (approx)                      | \$935.00 + gst & pst |

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**Contravention of Subsection 11(3) of the PCCA, 2005 – Soliciting persons to enrol in an Unregistered Private Career College.**

A phone call was made by Ministry staff to Pets Beautiful on January 14, 2010 at 2:58 pm inquiring about the Professional Pet Styling Course. A female named Jessica answered and indicated that the program started the first Monday of every month, that space was still available for Feb 1, 2010, and clarified payment schedule requirements for a prospective enrollee. Similar information was confirmed with another female named Laura in a second call on the January 14, 2010 at 3:05 pm and in another call answered by Laura the following day on the 15<sup>th</sup> at 2:58 pm.

**Contravention of Subsection 7, 8 of the PCCA, 2005 – operating as an unregistered private career college and offering vocational programs that are not approved.**

A phone call was made by Ministry staff to Pets Beautiful on January 14, 2010 at 2:58 pm inquiring about the Professional Pet Styling Course. A female named Jessica answered and indicated that the program started the first Monday of every month, that space was still available for Feb 1, 2010, and clarified payment schedule requirements for a prospective enrollee. Similar information was confirmed with another female named Laura in a second call on the January 14, 2010 at 3:05 pm and in another call answered by Laura the following day on the 15<sup>th</sup> at 2:58 pm.