

Ministry of Training,  
Colleges and Universities  
Student Support Branch  
9<sup>th</sup> Floor, Mowat Block  
900 Bay Street  
Toronto ON M7A 1L2

Ministère de la Formation  
et des Collèges et Universités  
Direction du soutien aux étudiants  
9<sup>e</sup> étage, édifice Mowat  
900, rue Bay  
Toronto ON M7A 1L2



## RESTRAINING ORDER

Wednesday, December 24, 2009

CompuCampus Inc. operating as CompuCampus College  
301-1368 Ouellette Avenue  
Windsor, ON N8X1J9

Via Email, Courier and Fax

Attention: Dr. Ziad Alhihi, Director of CompuCampus Inc.

This is a **Restraining and Compliance Order** issued under the authority of section 46 of the Private Career Colleges Act, 2005 (PCCA, 2005). As the Superintendent of Private Career Colleges, I HEREBY ORDER COMPUCAMPUS INC. O/A COMPUCAMPUS COLLEGE TO STOP OPERATING IN CONTRAVENTION OF THE PRIVATE CAREER COLLEGES ACT, 2005 (PCCA, 2005), AND TO COMPLY WITH THE ACT.

The detailed reasons supporting my order are set out in Schedule A, attached. In brief, however, the violations of the PCCA, 2005 are that CompuCampus Inc. o/a CompuCampus College ("CompuCampus") has posted misleading advertising on its website in relation to its Graphic Design program contrary to section 33 of the PCCA, 2005 read with O. Reg. 415/06, s. 16 (1) paragraph 2; has refused to issue the credential approved by the Superintendent under section 25 of the Act for a vocational program to a student who successfully completed the program and fulfilled the terms of the student's contract with the college contrary to section 46 of O. Reg. 415/06; and has deliberately attempted to mislead the Superintendent's designate contrary to subsection 38 (10) of the PCCA, 2005.

CompuCampus must **immediately** take the steps outlined below in this order to comply with the PCCA, 2005 :

1. CompuCampus will offer all programs only as currently approved including retaining qualified instructors for all approved programs;
2. CompuCampus will remove all misleading advertising regarding the Graphic Design program;

3. If CompuCampus intends to advertise that it uses “up to date technologies” and/or “state of the art hardware and software”, it will integrate these features into the Graphic Design program;
4. CompuCampus will provide student [REDACTED] with a Graphic Design Diploma;

CompuCampus must also provide written confirmation signed by a person with authority to bind the school, together with all available supporting evidence that the steps outlined above have been taken by **January 11, 2010**. This written confirmation must be delivered by registered mail or courier to my attention and include proof that qualified instructors have been retained and are providing instruction for all programs offered.

### **Consequences of Failure to Comply with this Order**

Failure to comply with this order may result in any or all of the following actions by the Superintendent:

1. Application for a court order from the Superior Court of Justice to compel CompuCampus to comply;
2. Issuance of further Administrative Monetary Penalties;
3. Prosecution for the offence of failure to comply. Upon conviction by a court of that offence, a corporation is subject to a fine of up to \$100,000; an individual, including an officer or director of a corporation who concurs in the commission of the offence, is subject to a fine of up to \$25,000, a prison term of up to one year, or both.

### **Obtaining a Copy of the PCCA, 2005**

As noted above, the applicable legislation is the Private Career Colleges Act, 2005 and the regulations made thereunder. The legislation and regulations are available at [www.e-laws.on.ca](http://www.e-laws.on.ca). If you are unable to access any relevant information on e-laws, you may contact our offices at (416) 314-0500 to request that a copy of the legislation and regulations be sent to you.

Sincerely,

ORIGINAL SIGNED BY

Allan Scott  
Superintendent  
Private Career Colleges

Attachments:            Schedule A – Detailed Reasons for Decision

## **Schedule A – Detailed Reasons for Decision**

### **Background**

On November 23, 2009 this Ministry received a student complaint regarding CompuCampus College. Through the routine investigation of the student's allegations, further contraventions were brought to light.

During the investigation of the student's complaint, Ministry staff requested information from the institution, interviewed four current students and one graduate of various programs provided by the institution, as well as visited the institution's website (<http://www.CompuCampus.com/>) and conducted research into the most current versions of various software programs.

### **Legal and Operating Entities**

CompuCampus Inc. was incorporated on February 14, 2002. Its registered operating name is CompuCampus College.

### **Contravention of section 33 of the PCCA, 2005 read with O. Reg. 415/06, s. 16 (1) paragraph 2 – Advertising and Content of advertising**

CompuCampus was found to have misleading advertising on their website (onward from December 11, 2009) in relation to its Graphic Design program. The institution indicates on its website that this program offers “up to date technologies” and “state of the art hardware and software”. CompuCampus sent correspondence to the Ministry confirming a list of software programs taught; their correspondence acknowledged that they did not always use the most up-to-date version of programs, and further indicated that they meant “up to date technologies” and “state of the art hardware and software” to mean using computer-based Graphic Design instead of manual. This is not a reasonable definition.

### **Contravention of 46 (1) of the O. Reg. 415/06 –Refusal to Issue Credential**

CompuCampus failed to provide a rightful credential to student [REDACTED] [REDACTED] after being instructed to do so in email correspondence dated December 9, 2009 sent by a designate of the Superintendent. CompuCampus refused, and instead threatened to retroactively “mark [some of her] courses as fail”. To date, the Ministry has not been advised that this credential has been issued to the student, in breach of the contract signed with the student on March 2, 2009.

### **Contravention of subsection 38 (10) of the PCCA, 2005 – Obstruction**

CompuCampus deliberately attempted to mislead the Ministry when requested to provide instructor data qualification forms for computer instructors.

CompuCampus provided two Instructor Qualification Forms purporting to identify two administrative staff as qualified instructors. Neither of them was actually employed in an instructor role, nor did they qualify as instructors under section 41 of O.Reg 415/06 under the PCCA, 2005.