

Ministry of Training,
Colleges and Universities

Office of the Superintendent

Private Career Colleges Branch
9th Floor, Mowat Block
900 Bay Street
Toronto ON M7A 1L2

Ministère de la Formation
et des Collèges et Universités

Bureau du Surintendant

Direction des collèges
privés d'enseignement professionnel
9^e étage, édifice Mowat
900, rue Bay
Toronto ON M7A 1L2



RESTRAINING ORDER

By Email (savoietrainingservices@sympatico.ca), Fax (519-843-2482) and by Courier

April 14, 2011

Claudette M Savoie, Sole Proprietor
Claudette M Savoie operating as Savoie Training Services
8263 Wellington Road #18, RR 4
Fergus, Ontario N1M 2W5

And

P.O. Box 383
Stn Main
Fergus, ON N1M 3E2

Dear Ms. Savoie,

This is a Restraining Order issued under s. 46(1) of the *Private Career Colleges Act, 2005* ("Act"). As the Superintendent of Private Career Colleges, I believe that you Claudette M Savoie operating as Savoie Training Services (the School) have contravened the Act and/or regulations, and I order the School to stop contravening the following provisions of the Act and/or regulations:

- Advertising an unregistered private career college and unapproved vocational programs that require approval, in contravention of section 11 of the Act;
- Charging fees for unapproved vocational programs that require approval, in contravention of section 9 of the Act;
- Operating an unregistered private career college and holding yourself out as the operator of a private career college, in contravention of section 7 of the Act; and
- Providing unapproved vocational programs that require approval, in contravention of section 8(1) of the Act.

Detailed reasons in support of my decision to issue this order are found in Schedule "A", attached. Failure to comply with this order may result in any or all of the following, further enforcement actions:

- Application for an order from the Superior Court of Justice;
- The issuance of further Administrative Monetary Penalties; and/or
- Prosecution for offences under the Act. Upon conviction by a court,
 - A corporation is subject to a fine of up to \$250,000;
 - An individual is subject to a fine of up to \$100,000, a prison term of up to one year, or both; and
 - An officer or director of a corporation who concurs in the commission of the offence, is subject to a fine of up to \$25,000, a prison term of up to one year, or both.

You must provide written confirmation signed by a person with authority to bind the School, together with all available supporting evidence, that the steps outlined below have been taken. This written confirmation must be delivered by **April 21, 2011** by registered mail or courier to my attention and confirm that the School:

- Has stopped advertising an unregistered private career college and unapproved vocational programs that require approval;
- Has stopped charging fees for unapproved vocational programs that require approval;
- Has stopped operating an unregistered private career college and holding yourself out as the operator of a private career college; and
- Has stopped providing unapproved vocational programs that require approval.

As noted above, the applicable legislation is the *Private Career Colleges Act, 2005* and the regulations made thereunder. The legislation and regulations are available at www.e-laws.gov.on.ca. If you are unable to access any relevant information on e-laws, you may contact our offices at (416) 314-0500 to request that a copy of the legislation and regulations be sent to you.

Pursuant to sections 49(2) and 49(6) of the Act, this order is published on the Ministry of Training, Colleges and Universities' website.

Kindly govern yourself accordingly,

ORIGINAL SIGNED BY

Allan Scott
Superintendent of Private Career Colleges

Schedule “A”

Detailed Reasons and Findings

Contravention of section 11 of the Act - Restrictions on advertising and soliciting

Under section 11 of the Act, no person shall advertise a private career college or advertise the provision of a vocational program unless the person is registered and the vocational program has been approved by the Superintendent.

In response to a tip about this School which was received from a registered school, a Designate of the Superintendent (“Designate”) viewed the website belonging to the School (www.savoietrainingservices.ca).

The following evidence viewed on the website belonging to the School led a Designate to the reasonable belief that this School is advertising itself as a private career college:

- The name of the School (Savoie Training Services), telephone numbers (519-843-7873, 888-443-7873), fax number (519-843-2482) and contact email (Claudette@savoietrainingservices.ca) is provided for prospective students to contact the School “for a course that suits your needs!”;
- A photograph of a truck which advertises the School’s name, “A D Z” and the 888 number for the School; and
- Advertising for A, D and Z endorsement truck training, as follows:

Savoie Training Services

"Knowledge You Can Run With"

[Email us here](#)

Locally 519 843 7873
Nationally 888 443 7873
Fax 519 843 2482



"A" CLASSES

"Z" ENDORSEMENT



"D" CLASSES



We also have several other Courses available for your and your workplace relative to a SAFE working environment.

[Contact us](#) today for a course that suits your needs!

[Air Brake Endorsement and Adjustment \(OSL\)](#)

[Professional Driver Improvement](#)

[Defensive Driving](#)

[55 Alive](#)

[Transportation and Handling of Dangerous Goods](#)

[WHMIS Certification](#)

<http://www.savoietrainingservices.ca/default.htm>[12/01/2010 12:00:37 PM]

A detailed description of the AZ Course provided on the website belonging to the School led the Designate to the reasonable belief that this School is also advertising unapproved vocational programs. Highlights include the following:

- The student will become totally familiar with all aspects of the vehicle;
- The course includes "Air Brake Endorsement, M.T.O. approved O.S.L. Course 12 hours in classroom, plus practical on tractor-trailer;
- Everything is done on site [sic].
- Registered Certificate is issued with this course.
- The Student will receive 4 hours of in class training, [sic] on handling, [sic] and transportation of dangerous goods.

Further evidence to support the Designate's belief that this School is advertising itself as a private career college and advertising unapproved vocational programs was found on the Canada 411.ca website, in which this School is advertising A D and Z endorsement trucking courses, as follows:

Savoie Training Services - Fergus, ON

My address book | Sign In | Connect | Français | Help | A A A | Print Page

Canada411.ca

What? Where? Find. Other Searches

Home > Canada > Ontario > Fergus > Automotive > Related Services > Savoie Training Services

Savoie Training Services
619-443-7873

Report an error with this listing

★ 0.0 (0 reviews) What's this?

SAVOIE TRAINING SERVICES

Class A-D-Z Endorsement
Defensive Driving, Pre Trip, Log Books
Dangerous Goods, In Vehicle Evaluations
O.S.L. Certified Driving Instructor

Fergus 519 843-7873

Enlarge

Business Details

Class A-D-Z Endorsement
Defensive Driving, Pre Trip, Log Books
Dangerous Goods, In Vehicle Evaluations
O.S.L. Certified Driving Instructor

Category
Driving Instruction
Driving Instruction in ON
Driving Instruction in Fergus

Directory
Fergus

Are you a business owner?
Discover effective solutions to advertise online with Yellow Pages advertising. [Learn more today](#)

YellowPages

What? Where? Find. Other Searches

All Rights Reserved. Yellow Pages™, the Walking Fingers logo, YellowPages.ca™ and Find. & Design™ are registered trademarks and trademarks of Yellow Pages Group Co. In Canada. All other trademarks are the property of their respective owners. Copyright © 2010 Yellow Pages Group Co. Rev. 00558.5

[http://canada411.yellowpages.ca/bus/Ontario/Fergus/Savoie-Training-Services/3036996.html?adid=843&select=5&ymList=8&origWhat=true&show=onlyonefound\[12/01/2010 12:06:06 PM\]](http://canada411.yellowpages.ca/bus/Ontario/Fergus/Savoie-Training-Services/3036996.html?adid=843&select=5&ymList=8&origWhat=true&show=onlyonefound[12/01/2010 12:06:06 PM])

On April 5, 2011, Designates conducted a site visit to the School (8263 Wellington Road #18, RR 4, Fergus, Ontario N1M 2W5). Designates noticed two trucks on the property advertising the School and its vocational programs A-D-Z. A photograph of one of the School's trucks appears here:



Designates met with Claudette Savoie, the sole proprietor of the School. Ms. Savoie told the Designates that she started Savoie Trucking in 2005 and was teaching Z endorsement training with the Ontario Safety League. Ms. Savoie described to the Designates the programs offered at her School and provided

them with copies of the program descriptions she hands out to prospective students. The handouts for the AZ, Custom AZ and DZ courses provided below contain the School's letterhead, address, contact numbers and email address.

1) AZ Course

This program costs \$5,550 (plus a surcharge of \$275 as of March 1 and other fees for the written license, truck driver medical and driving abstracts totalling \$177) with program hours totalling 68 hours:

SAVOIE TRAINING SERVICES



AZ Course

(Course includes)

- 16 Hours of Z Endorsement - Air Brakes
- **Certificate from Ontario Safety League**

- 8 Hours of P. D. I. C. Defensive Driving
- **Registered Certificate from Ottawa**

Pre-Trips, Post Trips, Log Books, Trip Planning and Border Crossing
16 Hours

4 Hours of Transportation of Dangerous Goods
- **Wallet Size T.D.G. Certificate**

Backing-Docking

Sliders

Coupling & Uncoupling

- 40 hours of driving in truck, backing procedures, docking, and Road Test

- Driver taken to Road Test with truck
- **Certificate from Savoie Training Services**

- **New Driver License Upgrade from G or DZ to AZ**

*\$5,550.00 * Subject to change if fuel prices go up*

8263 Wellington Road 18, P.O. Box 383 Station Main, Fergus, Ontario N1M 3E2
T: 519-843-7873 • F: 519-843-2482 • C: 519-993-5552 • E: savoietrainingservices@sympatico.ca

The handout states that students receive a Certificate from the School.

2) Custom AZ Course

This program costs \$3,775 (plus a surcharge of \$275 as of March 1) with program hours totalling 67 hours:

SAVOIE TRAINING SERVICES



CUSTOM A Z COURSE

I _____ understand fully and completely, that I am signing up for a custom course, to obtain my **AZ licence**.

It is being offered to me, from **Savoie Training Services**, at the price of **\$3,775.00.***

This course will provide me with the following:

8 hrs -Pre-Trip, Log Book, Trip Planning, Scenarios and Hours of Service

8 hrs -Defensive Driving (P.D.I.C.)
-A registered certificate from Ottawa

4 hrs -Transportation of Dangerous Goods
-Provided with both wallet & wall certificates

15 hrs -Coupling & Uncoupling, Backing & Docking techniques
will also be reviewing the air brake system

12 hrs - Z - Endorsement **Ontario Safety League - Certificate Provided**
**Plus practical on Tractor - Trailer Unit.*

20 hrs - In - Truck Training (*one on one*)

-Drive Test with tractor-trailer unit
(additional 5 hrs of practice)

Student Name (please print): _____

Student Signature: _____

Instructor Name: _____

Instructor Signature: _____

Date (MM/DD/YYYY): _____

*****If more training is needed, beyond what is mentioned above, I understand that the additional hours will be billed at \$80.00/hour***** _____ (student initial)

***Due to the recent fuel hike, a surcharge of \$275.00 must be added to cost....March 01, 2011**

3) DZ Course

This program costs \$2,775 (plus other fees for the written D license, truck driver medical and driving abstracts totalling \$177) with program hours totalling 64 hours:



DZ Course

(Course includes)

- 16 Hours of Z Encorsement - Air Brakes
-Certificate from Ontario Safety League
- 8 Hours of P. D. I. C. Defensive Driving
-Registered Certificate from Ottawa
- 16 Hours of Pre-Trips, Post Trips, Log Books, Trip Planning and Border Crossing.
- 4 Hours of Transportation of Dangerous Goods
-Wallet Size T.D.G. Certificate
- 20 hours of driving in truck, backing procedures, docking, and Road Test
 - Driver taken to Road Test with truck
 - Certificate from Savoie Training Services
- New Driver License Upgrade from G to DZ

\$2775.00*

* - Price subject to change if fuel prices go up.

8263 Wellington Road 18, P.O. Box 383 Station Main, Fergus, Ontario N1M 3E2
T: 519-843-7873 • F: 519-843-2482 • C: 519-953-5552 • E: savoietrainingservices@sympatico.ca

The handout states that students receive a Certificate from the School.

Based upon the evidence obtained, specifically that these three unapproved AZ and DZ trucking programs are over 40 hours in duration at a cost over \$1,000, the Designate came to the reasonable belief that this School is advertising an unregistered private career college and vocational programs that require approval by the Superintendent under the Act. The School has not obtained approval to offer these programs and is therefore in contravention of section 11 of the Act.

Contravention of section 9 of the Act – Prohibition against charging fee

Under section 9 of the Act, no person shall charge or collect a fee in relation to a vocational program unless the person is registered and the provision of the vocational program has been approved by the Superintendent.

During the site visit with Designates on April 5, 2011, Ms. Savoie stated that she has five current students in the AZ program. She told the Designates that she trains a lot of farmers. She told the Designates that these five students enrolled in the AZ Course costing \$3,775.00 and started the course on March 15. Ms. Savoie told the Designates that students pay two thirds of the fees upfront and the rest in instalment payments. She advised that some students pay with cash and some students pay by cheque.

Ms. Savoie provided copies of five student contracts and proof of payment of the program fees for these vocational students:

- 1) Student [REDACTED] contract for an AZ licence is dated March 8, 2011 and signed by the student and Ms. Savoie. The contract states the cost for the program is \$3,775 for 71 hours of training. Ms. Savoie is listed as the instructor on the contract. A copy of a bank draft for \$3,500 payable to Savoie Training Services was provided by Ms. Savoie.
- 2) Student [REDACTED] contract for the Custom AZ Course specifies the cost of the program is \$3,775 for 67 hours of training whereby [REDACTED] will obtain his AZ licence. The contract is dated March 15, 2011 and is signed by the student and Ms. Savoie. Ms. Savoie is listed as the instructor on the student's contract.
- 3) Student [REDACTED] contract for the Custom AZ Course specifies the total cost of \$3,775 for 67 hours of training whereby [REDACTED] will obtain his AZ licence. The contract is dated March 15, 2011 and is signed by the student and Ms. Savoie. Ms. Savoie is listed as the instructor on the student's contract. A copy of a cheque for \$8,100 from [REDACTED] made out to Savoie Training Services for \$8,100 covers the tuition for both [REDACTED] [REDACTED], according to Ms. Savoie.

- 4) Student [REDACTED] contract for an AZ licence cost \$3,775 for 71 hours of training. The contract is dated January 21, 2011. The student and Ms. Savoie signed the contract and Ms. Savoie is listed as the instructor. Two copies of cheques from a corporation each with [REDACTED] in the "re" line was provided by Ms. Savoie for \$1,500 and \$2,000, respectively.
- 5) Student [REDACTED] contract for an AZ licence cost \$3,775 for 71 hours of training. The contract is dated January 21, 2011. The student and Ms. Savoie signed the student's contract and Ms. Savoie is listed as the instructor. A copy of a cheque from [REDACTED] for \$3,500 was provided by Ms. Savoie.

Based on this evidence removed by Designates during the site visit on April 5, 2011, the Designate came to the reasonable belief that this School is charging and collecting fees in relation to these vocational programs without being registered and without having first received approval to deliver these vocational programs and is therefore in contravention of section 9 of the Act.

Contravention of section 7 of the Act - Prohibition against operating a private career college

Under section 7(1), no person shall operate a private career college unless the person is registered. Under section 7(2) of the Act, no person shall hold themselves out as the operator of a private career college unless the person is registered.

The following evidence has formed the basis for the Designate's reasonable belief that the School is operating a private career college without being registered:

- During the site visit with Designates on April 5, 2011, Ms. Savoie stated that she has five current students in the AZ program;
- Ms. Savoie told the Designates that students pay two thirds of the fees upfront and the rest in instalment payments. She advised that some students pay with cash and some students pay by cheque;
- Ms. Savoie told the Designates that she is the only instructor at the School;
- Ms. Savoie showed the Designates several books of training materials and advised that they all train "one on one;"
- The handouts for the AZ, Custom AZ and DZ courses contain the School's letterhead, address, contact numbers and email address; and
- Ms. Savoie told the Designates that she only trained 3 people in 2010.

The following evidence has formed the basis for the Designate's reasonable belief that the School is holding itself out as the operator of a private career college:

- The evidence offered in the previous section of this Order clearly indicates that the School is advertising an unregistered private career college and unapproved vocational programs;
- The School is also advertising A D and Z endorsement trucking courses in a Canada 411 advertisement, as outlined in the previous section;
- During the interview with Designates on April 5, 2011, Ms. Savoie told the Designates that she started Savoie Trucking in 2005 and was teaching Z endorsement training with the Ontario Safety League; and
- The evidence outlined in the previous section in which vocational students were actively enrolled in vocational trucking programs with proof of payment of fees.

This School is not registered as a private career college. Based on the evidence presented, a Designate came to the reasonable belief that this School is in contravention of section 7 of the Act for holding itself out as the operator of a private career college and operating as one.

Contravention of section 8(1) of the Act - Prohibition against providing vocational programs

Under section 8(1) of the Act, no person shall offer or provide a vocational program for a fee unless the person is registered and the vocational program has been approved by the Superintendent.

During the site visit on April 5, 2011, Ms. Savoie told the Designates that she trains a lot of farmers and currently has 5 students in the AZ course. The evidence outlined in the previous section showing that these five students are actively enrolled in trucking programs at this School with proof of payment of program fees provides evidence that this School is delivering unapproved vocational programs.

Ms. Savoie also took several books of training material out of a closet which she showed to the Designates during the site visit and advised that the students all train one-on-one.

Based on this evidence, the Designate came to the reasonable belief that this School is in contravention of section 8 of the Act for providing vocational programs for a fee without being registered and having received approval to provide those vocational programs by the Superintendent.

Background:

Legal and Operating Names

An ONBIS search conducted on April 8, 2011 shows that Savoie Training Services was registered as an active sole proprietorship on February 25, 2005

carrying on “Driver Training.” The registration expires on February 23, 2015. The principal place of business in Ontario is 8263 Wellington Road #18, RR 4, Fergus, ON N1M 2W5 and the mailing address is P.O. Box 383, Stn Main, Fergus, ON N1M 3E2. The sole proprietor is listed as Claudette M Savoie at the Wellington Road address.

Admitted Prior Knowledge of the Private Career Colleges Act by this Sole Proprietor

During the visit by Designates on April 5, 2011, Ms. Savoie acknowledged awareness of the *Private Career Colleges Act* when a Designate outlined their authority to conduct a site visit under section 38 of that Act. Ms. Savoie responded by stating to the Designates that she does not fall under that Act.

Ms. Savoie advised the Designates that she had been teaching at the “Ontario School of Training” (an institution *she* identified during the interview as a private career college, but which is not a registered private career college) in 2004 and had chosen not to become a private career college since that school had not been “run responsibly.” Ms. Savoie said that when she was training there, she had started to complain to the Ministry, but was told that she needed to put it in writing.

Ms. Savoie stated that she started Savoie Trucking in 2005 by teaching Z endorsement training with the Ontario Safety League.

An inference, therefore, can be made that Ms. Savoie was aware of the regulatory requirements for private career colleges and simply chose to ignore them.